

People To Watch 2009

CARIBBEAN  BUSINESS

Leslie Luciano

Director,
Fusionworks Inc.

Leslie Luciano is a director of Fusionworks Inc. where he is in charge of management and delivery services. Luciano continues to add value to his existing customer base through robust business solutions. By internally applying his commercially available strategic planning methodology (of balance scorecards and customer-relationship management), he intends to strengthen the company's relationship with its employees and customers. In 2009, cross-selling and crosstraining activities are expected to spur the company's further growth in Puerto Rico and abroad.

“Leslie is ahead of the curve with a real focus on customer experience. Combined with a strong product/solution offering, best-in-class resources and solid methodology, I consider these ingredients a winning combination. We also consider them our partners for achieving true excellence.”

—**Jorge Hernández**
Vice President & CFO,
OneLink Communications

