



6 de mayo de 2010

Fusionworks  
Pico Center  
#120 Ave. Condado Suites 102  
San Juan, P.R. 00907-2755

We are very impressed with the service that Fusionworks has provided. We use Business Objects BI tools and technology to view dimensional data on the web. Their consultant staff has demonstrated a level of expertise and knowledge in Data Warehouse architecture, and Business Objects products. Every business areas had dramatically positively impacted in their operations for example, Accounting, Finance, Subscription, Claims and Risk Management. Our effort was intended to enable more powerful and precise reporting capability, such as the ability to accurately report on data that changes over time. We also wanted to learn how to capture these concepts in a logical relational model that still captured the business rules of the legacy system.

Fusionworks was able to learn our business very quickly. The technical knowledge and industrial experience that Fusionworks brought to the table was invaluable. They help us to move in the right direction. We are very pleased with their contribution. If you need further information, please feel free to contact me as required.

Sincerely,

A handwritten signature in black ink, appearing to read "Federico", written over a large, stylized flourish.

Federico Pagán Guzmán  
Project Director  
First Medical Health Plan, Inc